

## RMD Bulletin

*Knowledge is power...*

# DENIED KATIE A. CLAIMS:



CO 109  
&  
CO B7

The Los Angeles County Department of Mental Health (DMH) has received denials for Intensive Care Coordination (ICC) and Intensive Home Based Services (IHBS) services to Katie A. clients rendered over the telephone. Further research has shown that Katie A. group or telepsychiatry services will be denied as well. These services were billed with procedure code T1017 for ICC or H2015 for IHBS and included a modifier HK to indicate a Katie A. service. Any additional modifiers used on the claim, such as SC for telephone services, HQ for group services, or GT for telepsychiatry services, are causing claims to deny.

The denial reason codes for Katie A. claims submitted with the telephone, telepsych, and/or group modifier are CO 109 (Claim not covered by this payer/contractor) and CO B7 (This provider was not certified/eligible to be paid for this procedure/service on this date of service).

DMH raised this as an issue with the State Department of Health Care Services (DHCS) Mental Health Services Division (MHSD). DHCS Policy workgroup reviewed the issue and determined that these services are allowable under the terms of the Katie A. litigation. The issue has been forwarded to the MHSD technical team to develop system modifications so that these claims will be approved appropriately. There is no estimated date of completion on this modification.

In light of this, providers have two options:

1. **Continue to submit** new Katie A. claims on time via the Integrated System (IS). These claims will be denied by Medi-Cal but can be replaced later, within 15 months from the month of service. (Replacements for these claims should be held until the State modifies their system.)
2. **Hold new and replacement Katie A. claims** until the State is able to modify their system. If you choose to hold your claims, make sure to submit them to the IS in time for the claims to reach the State within the claiming statute.

**We're here to help you...**

If you have any questions or require further information, please contact RMD at (213) 480-3444 or [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov).